



इंडियन रेलवे केटरिंग एण्ड टूरिज्म कॉरपोरेशन लिमिटेड
(भारत सरकार का उद्यम-मिनी रत्न)
INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.
(A Govt. of India Enterprise-Mini Ratna)

श्रीमती ए. के. बरार

निदेशक (पर्यटन एवं विपणन)

Mrs. A.K. BRAR

DIRECTOR (TOURISM & MARKETING)

D.O No 2016 /IRCTC/Tourism/ Corporate Services

Date: 19th April, 2016

Dear Shri Dhesi

Sub: Air Tickets, LTC, Tour & Travel Services of IRCTC

I take the privilege to introduce the Indian Railway Catering and Tourism Corporation Limited (IRCTC Ltd), a Mini Ratna PSU under the Ministry of Railways, which is the single window interface for providing complete travel and tourism solutions.

IRCTC's range of product and services includes Corporate Travel Business, Domestic and International Air Tickets and other related services like Rail Tour Packages, Holiday Packages, Domestic Air Packages, Out bound packages, Bharat Darshan Trains , Semi Luxury Tourist Trains, Buddhist Circuit Tourist Train, E- Tickets for travel over Indian Railways etc. IRCTC also operates the Maharajas' Express which is a super luxury tourist train. The train has received the World Travel Award in the category of "The Leading Luxury Train" for four times consecutively from 2012 onwards. Availability of such a wide range of products and services under its own umbrella gives IRCTC the required strength to meet the requirements for all segments of the travel and tourism market.

IRCTC has been approved by Ministry of Finance for issue of official / LTC air tickets to all Ministries / Govt departments. In addition, DOPT vide their Circular No 31011/6/2002-Estt (A) dated 02.12.2009 has allowed the re-imbursement of air fare along with rail and road fares in the case of LTC journey of Government servants in the tours offered by IRCTC. We are also pleased to inform you that the IRCTC has been appointed as an authorized travel partner for corporate travel business of Ministry of Railways and is serving more than 100 Ministries and PSUs on pan India basis.

IRCTC's air portal website www.air.irctc.co.in is having all the inventory of International and Domestic airlines along with the services of LTC air tickets. The detailed information of the IRCTC Tour Packages and other tour services is available on our tourism website www.irctctourism.com. IRCTC is also operating an all India tourism call centre to assist the customers regarding various tourism products and services.

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It would be a matter of profound pleasure for us to extend IRCTC's range of services to the offices functioning under your auspices for all the tour and travel requirements, official / LTC air tickets, Tour Packages etc.

Thanking you and looking forward to offer our best services at all the times.

With regards,

Yours sincerely,

A Brar

(Mrs. A. K. Brar)

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