

No. 1/1/97-1AR

From

The Commissioner & Secretary to Govt., Haryana,
Administrative Reforms Department.

To

- (i) All Heads of Departments.
- (ii) All Deputy Commissioners/Sub Divisional Officers (C)
- (iii) The Registrar, Punjab & Haryana High Court.

Dated Chandigarh the 12-3-1997.

Subject : Proceedings of the Conference of Chief Secretaries held in New Delhi on 20-11-96 regarding Responsive Administration.

Sir,

I am directed to invite your attention on the subject noted above and to state that in the Chief Secretaries Conference held in New Delhi on 20-11-96, it was inter-alia recommended by the Conference that the crisis in administration called for a redefinition of the role of Government, its functions and its real focus to serve the public effectively as much as to ensure efficient and cost effective administration. Accountability, transparency and cleansing public services are all interconnected issues, for ensuring a clean and responsive administration. As such it was deemed to converge the efforts of various public agencies for the delivery of basic services in rural and urban areas and for single level dealings with the public.

This calls for steps to reorganize work procedures, for delegation down the line and an effective management information system accessible to all. Simultaneous steps to address the rightsizing of public services, value for money on public expenditure, restoring effective audit, monitoring and evaluation and good financial management system etc. are required to be introduced.

2. The State Government has accepted these recommendations. This may please be brought to the notice of all for effective implementation and report to Administrative Reforms Department on the progress made in the direction.

Sd/-

Under Secretary Administrative Reforms
for Commissioner & Secretary to Government, Haryana,
Administrative Reforms Department.

A copy is forwarded to all the Financial Commissioners/Commissioners and Secretaries to Government, Haryana for information and necessary action.

Sd/-

Under Secretary Administrative Reforms
for Commissioner & Secretary to Government, Haryana,
Administrative Reforms Department.

To

All the Financial Commissioners/Commissioners and
Secretaries to Government, Haryana.

U. O. No. 1/1/97-1AR

Dated Chandigarh the 12-3-97,